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August 24, 2022

**Via electronic mail only**

Daniel Goldner, Chair  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301

**Re: Modification to tariff language describing identification verification process of Public Service Company of New Hampshire d/b/a Eversource Energy – NHPUC No. 10**

Chair Goldner:

On August 10, 2022 Public Service Company of New Hampshire d/b/a Eversource Energy (“Eversource” or the “Company”) filed this tariff language modification directly with PUC Tariff Administrator Susan Gagne. However, the Company has received no reply to that filing, so Eversource now resubmits the attached modified tariff pages. Commission approval is not necessary under the Puc 200 or 1600 rules or RSA Chapter 378 because the additional language being added has no rate impact whatsoever and simply details an already-existing Company policy. Therefore, Eversource respectfully requests Commission or Commission Staff confirmation of compliance with the Puc 1600 rules for formatting purposes so that the Company may incorporate this new language into its tariff.

As mentioned above, the language being added to these pages reflects an existing policy of the Company’s: to verify the identity of an applicant for residential electric service as a precondition of becoming an Eversource customer of record and initiating service. The language is being added to the tariff to afford customers greater notice of this policy. The identification verification policy is an important one; in just over two and a half years, Eversource has had over 2,500 applicants that have failed to verify their identity. This can result in uncollectable arrearages that must be borne by all customers as well as identity theft. Memorializing this policy benefits both Eversource and its customers.

The following pages are modified by this new language:

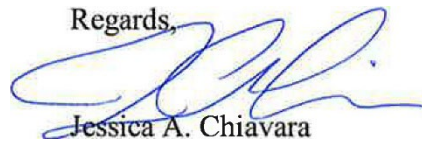
NHPUC No. 10 - Electricity Delivery  
Public Service of New Hampshire d/b/a Eversource Energy  
1<sup>st</sup> Revised Page 7  
1<sup>st</sup> Revised Page 10  
Original Page 10A

Effective: TBD

The added language was developed in consultation with both the New Hampshire Department of Energy and the Office of the Consumer Advocate (as the language only pertains to residential customers). Both offices approve and assent to this addition to the tariff, and in fact the Department of Energy filed a letter of support earlier today. The additions to these pages were made consistent with the formatting requirements of the Puc 1600 rules and in all ways compliant. Both annotated and clean tariff pages denoting the changes are provided in this filing. Consistent with current Commission policy, this filing is being made electronically only; no paper submissions will be made.

Please contact me if you have any questions regarding this matter.

Regards,

A handwritten signature in blue ink, appearing to read 'J. Chiavara', is written over the typed name.

Jessica A. Chiavara  
Senior Counsel, Eversource Energy

Attachments

cc: Amanda Noonan, Director Consumer Services, NH Department of Energy  
Matthew Young, Hearings Examiner, NH Department of Energy  
Don Kreis, Consumer Advocate